



Date: December 1, 2016

Time: 11:30a to 1:30p

Registration:

Through November 28th 3:30 PM

- **Members Pre-Registered: \$15.00**
- **Non-Members: \$25.00**

Lunch Included

FREE Parking

Register at:

www.sandiegoarma.org/programs.html

Registration at door will be \$25

Members save by pre-registering

Agenda Highlights

- 11:30-12:00PM Registration/Lunch
- 12:00-1:15PM Keynote
- 1:15-1:30PM Wrap-up and Raffle

You can now pay with a credit card!
Register on line, then go to the link and pay with your credit card.

Are You a Change Leader?

The only thing we know about the future is that it will be different.
—Peter Drucker

Change can be hard, and yet an organization’s success is dependent upon its ability to be agile and adaptive in today’s dynamic environment. Join us for an informative and interactive session that will increase your capacity to be a successful change agent, ensure that your organization is change ready, and help you cultivate a new relationship to change management. Topics that will be explored include:

- Stages of change and how to effectively deal with each one
- Skills needed for managing change
- Preparing for and communicating about change
- Increasing team involvement and developing an action plan

Speaker: Cynthia Lewis, Ed. D

Cindy is the Manager of Learning and Capability for the San Diego County Regional Authority. With almost 20 years of experience in workplace learning and organizational development she has expertise in performance management, leadership development, strategic workforce planning, change management and customer service. Prior to working for SDSCRAA, Cindy worked as a community learning and adjunct instructor for Grossmont Cuyamaca and San Diego Community College Districts. Her corporate experience includes being the San Diego/Arizona regional trainer for Nordstrom. She holds a doctorate in education from a joint program with San Diego State University and the University of San Diego.

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5500 Overland Avenue, Room 120 San Diego 92123

Directions to the County Operations Center
5500-5600 Overland Avenue
9325-9355 Hazard Way
San Diego, 92123

From the North or South (Airport)
From **163**, exit onto Clairemont Mesa Blvd. Eastbound
Turn Left (North) onto Overland Avenue
From **I-15**, exit onto Clairemont Mesa Blvd. Westbound

*All: To access Parking Structure from Overland turn right onto Farnham Street. Parking Structure is on the left.

From the East or West
From **52**, exit onto Ruffin Road Southbound
Turn Right (West) onto Farnham Street

